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Prime minister 'very upset'

Harper addresses Mike Duffy scandal, but gives no further details on his office bailing out the senator **PAGE 6**

LICENCE TO THRILL

METRO LOOKS AT SOME OF FILM'S GREATEST CAR CHASES **PAGE 11**



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Mandel moving on — opening up mayoral race

Exit stage. Mayor cites family and need for new leadership in Edmonton



RYAN TUMILTY
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After nearly a decade as Edmonton's mayor, Stephen Mandel announced Tuesday he won't seek reelection this fall.

Mandel fought to keep his emotions in check as some of his council colleagues wiped back tears during the press conference at the Art Gallery of Alberta.

"After 12 years on city council, and nine very busy years as mayor, I believe it is time to open up the doors to new leadership," said Mandel.

Wearing one of his trademark bow ties, Mandel said the decision was a

difficult one, and that being mayor is the best job.

"It has been a tremendous honour to hold that for the last nine years," he said.

"This is a great job; I would love to do it forever, but I would not be serving the citizens of Edmonton well."

Mandel's fellow councillors expected the decision, but were still sad to see the mayor stepping back.

"As soon as we got the arena done, I could see the writing on the wall — I just didn't want to see it," said a teary-eyed Coun. Kim Krushell.

Coun. Ben Henderson said Mandel was a consensus builder who brought council together on important decisions.

"I credit him with the kind of positive energy that I think the council has had over the last two terms," he said.

Mandel thanked all of his council colleagues,

staff and supporters, as well as city employees who were behind many of his accomplishments while in office.

Former premier Ed Stelmach, who was on hand for the announcement, said Mandel's ability to share his accomplishments is one of his greatest strengths.

"The one thing that we miss in leadership today is the humility, sharing positive things with your team," said Stelmach.

Mandel has been on council since 2001 and mayor since 2004, serving three terms.

In addition to championing the downtown arena, Mandel has argued for more provincial funding for municipalities, for a regional governance structure and for an expanded LRT network in the city.

The 67-year-old's decision opens up Edmonton's mayoral contest.

Coun. Kerry Diotte announced his intentions to run for mayor last week, and Couns. Don Iveson, Karen Leibovici and Amarjeet Sohi have all said they are considering runs.



Mayor Stephen Mandel holds his grandson Chase as his wife Lynn looks on at the Art Gallery of Alberta on Tuesday. Mandel announced that after three terms as mayor, he will not seek another run at the job this fall. **RYAN TUMILTY/METRO**

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Mayor Stephen Mandel



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Donation. Centenarian does her part to light up bridge

The 100-year-old High Level Bridge will be a little brighter thanks to 100-year-old Jessie Voaklander.

The Edmonton resident has donated \$2,500 to a grassroots movement that aims to install 60,000 lights on the bridge.

"Well, I just thought I'd better buy 100 bulbs for 100 years," said Voaklander.

The Light the Bridge campaign calls for residents to donate by buying individual light bulbs for \$25 each, as no taxpayer dollars will be used to fund the project.

"As much as government likes to do things ... it's far more important for a community to step up and lead," said Mayor Stephen Mandel, who announced Tuesday he will also donate \$2,500.

According to the campaign's website, over \$368,000 has already been donated, with a total of \$3 million needed.

Once installed, each light will be individually adjustable, allowing designers to create vastly colourful designs to celebrate events or support movements. Victoria Day and anti-bullying were two examples that were given by Dave Mowat, who is behind the campaign.

Mowat hopes the lights will become an iconic part of Edmonton.

"For people it's a point of pride. Lots of people take shots at our city ... so this is just one more thing that you can point to that will truly be world-class," he said.

PATRICK NGUYEN/FOR METRO

Online

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Enforcement

Deaths, tickets mark busy long weekend on roads

Alberta highway-patrol officers issued more than 5,000 tickets over the long weekend on provincial highways and five people died in traffic-related collisions.

Total fines for the Victoria Day long weekend — typically one of the busiest travel periods for the entire year

— were down slightly from the same time last year, but Alberta Justice spokesperson Brendan Cox conceded the steep number of fines for speeding in particular — 3,843 — is still concerning.

Three people died in traffic-related incidents in Edmonton.

RCMP also reported a disturbing incident where a 15-year-old unlicensed driver was allegedly clocked reaching speeds of 187 km/h near Crossfield.

"Holiday long weekends

have been identified as an enforcement priority because things like that do happen and fatal and injury collisions do happen more frequently," Cox said. JEREMY NOLAIS/METRO

Until further notice

Fire ban in place

A fire ban has been issued for the City of Edmonton due to dry, warm and windy conditions.

The ban, issued Tuesday

by Edmonton Fire Rescue Services, was put into effect with the fire danger rating in the "extreme" category, the city said in a news release.

The ban, which will remain in effect until further notice, prohibits burning activities including open burning, backyard pits, solid-fuel cook stoves in parks and fireworks within city limits. Propane or gas barbecues are still permitted.

Other areas throughout the province also have bans in effect. METRO

Mom laments lost son

Geo Mounsef. Accused appears in court after SUV crashes into restaurant, killing boy



ANNALISE
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annalise.klingbeil@metronews.ca

Two-year-old Geo Mounsef and his family were at Ric's Grill on Sunday to celebrate the toddler overcoming his "fear of the potty."

Less than 48 hours later, Geo's mom Sage Morin clutched a white-framed photo of her late son as she waited in an Edmonton courtroom to see the man accused of crashing his SUV into a restaurant patio and killing the child.

Richard Suter, 62, faces several impaired-driving charges in connection with the collision at Ric's Grill that also sent Geo's mom, dad and one-year-old sibling to hospital with minor injuries.

Before Suter appeared via closed-circuit television from the Edmonton Remand Centre, a distraught Morin cried outside of the courtroom and shouted to a staff member of Suter's lawyer, "You make money defending baby killers?"

After several delays, Suter, who had a greying goatee, tanned skin and a visible mark on his forehead, appeared

Geo remembered

- Before dining at Ric's Grill, Geo spent Sunday playing on his slide, assembling a puzzle and singing songs, his mom Sage Morin wrote in a posting on a Facebook page called Justice for Geo.
- Geo was a "beautiful, intelligent, funny and charming son," wrote Morin. "The possibilities of what he could have been were literally endless and sky high."

briefly around noon. His lawyer, Dino Bottos, asked for extra time to gather witness statements and the case was adjourned to Thursday.

While Morin and other family members didn't speak to media, the grieving mom, who wore a shirt that said I Heart Geo, turned to Facebook to remember her son.

The family had decided to celebrate at Ric's Grill and been sitting on the patio for about 15 minutes when an SUV broke through a glass partition and collided with the family, pinning Geo against a concrete wall.

"At that time, we didn't realize that decision would be the beginning of the end of our life," wrote Morin.



Geo Mounsef, 2, is pictured in an undated family handout photo. Police in Edmonton have laid numerous impaired-driving charges after the toddler was killed by an SUV that smashed through a restaurant patio. THE CANADIAN PRESS

Neighbourhoods getting spruced up



Work crews start construction in the Delton neighbourhood. METRO

The city launched its \$230-million neighbourhood renewal program Tuesday, which will see improvements in more than a dozen communities.

The program includes drainage and utility work, along with upgrades to sidewalks and streets and other community improvements.

"Neighbourhood renewal is

a long-term strategic approach to address the aging infrastructure in our mature neighbourhoods," said Adam Laughlin, who oversees the road-construction part of the program.

The program is funded through a 1.5 per cent annual tax levy, but council lowered that levy to one per cent during this year's budget discussions.

Laughlin said the lowered levy would not have an impact on this year's projects, but the city may have to adjust the work done in future years.

The program also allows neighbourhoods to come together and select other small projects in addition to the road and sewer upgrades.

"The great neighbourhoods

capital program gives residents the ability to think about how to improve the livability of their areas," said Stephane Labonne, who oversees that side of the program.

Both men asked residents to be patient this summer as the program rolls out and urged citizens to slow down in construction zones. RYAN TUMILTY/METRO

Rescue efforts wind down in suburb torn asunder by tornado

Death toll lowered to 24. Early chaos led to initial report of 51 dead

Rescue workers neared the end of the search for survivors and the dead in the Oklahoma City suburb where a rare and powerful tornado claimed 24 lives. Residents of Moore began returning home, some of them finding empty lots cleared down to bare red earth in place of their homes.

Scientists concluded the twister was an EF5 on the enhanced Fujita scale, the most powerful type of twister, capable of lifting reinforced buildings off the ground.

After nearly 24 hours of searching, Moore's fire chief said he was confident there were no more bodies or survivors in the rubble.

"I'm 98 per cent sure," Gary Bird told reporters on Tuesday.

Emergency crews had trouble navigating devastated neighbourhoods because there were no street signs left. Some used smartphones or GPS devices to guide them.

The death toll was revised downward from 51 after the state medical examiner said some victims may have been counted twice in the confusion.

By Tuesday afternoon, every damaged home in Moore had been searched at least once, Bird said. His goal



Austin Brock holds cat Tutti on Tuesday shortly after the animal was retrieved from the rubble of Brock's home, which was demolished a day earlier when a tornado moved through Moore, Okla. BRENNAN LINSLEY/THE ASSOCIATED PRESS

was to conduct three searches of each building, just to be certain.

The fire chief was hopeful that could be completed by nightfall, but efforts were being hampered by heavy rain.

Survivors emerged with harrowing accounts of the storm's wrath, which many endured as they shielded loved ones.

Chelsie McCumber grabbed her two-year-old son, wrapped him in jackets and covered him with a mattress before they squeezed into a

coat closet. McCumber sang to her child when he complained it was getting hot inside the small space.

"I told him we're going to play tent in the closet," she said, beginning to cry.

"I just felt air so I knew the roof was gone," she said Tuesday, standing under the sky where her roof should have been. The home was littered with wet grey insulation and all of their belongings.

"When I got out, it was worse than I thought," she said. THE ASSOCIATED PRESS

School shelters

Plaza Towers Elementary, where seven children were killed, and another damaged school did not have storm shelters or safe rooms, said a member of the Department of Emergency Management.

- More than 100 schools in the state have safe rooms, but he added a shelter would not necessarily have saved more lives.

Canadian storm chaser tracks what lies ahead

A Saskatchewan-based storm chaser said he was close by when a massive tornado touched down in Moore, Okla., on Monday, and continues to track the storm blamed for the deaths of at least 24 people.

Greg Johnson said he left the Moore suburb 20 minutes before the tornado hit.

"The reality is this wasn't just an event for Moore. Today is the fourth day of a storm system that has rolled through

Cross-country chaos

"It's been an incredible week of tornadoes so far."

Storm chaser Greg Johnson

the southern plains — Moore was the latest one," said Johnson.

"The day before, however, the city of Shawnee, Okla., took a direct hit, as well, and there were fatalities; an entire

community was destroyed."

Johnson is currently chasing the storm system through Texas and said people are hyper-aware about the danger.

"Everywhere we go people ... want to know what's happening. They want to share their stories, they want us to either put them in a state of relaxation ... or let them know if there is something to worry about." MORGAN MODJESKI/METRO IN SASKATOON

In pictures



1 Devastation. Communities gone
The tornado flattened entire neighbourhoods, landing a direct blow on a school. STEVE GOOCH/THE ASSOCIATED PRESS

2 Deliverance. President on alert
U.S. President Barack Obama is instructing his team to get victims what they need "right away." PABLO MARTINEZ MONSIVAIS/THE ASSOCIATED PRESS

3 Decree. Intensity measured
The National Weather Service gave the tornado the top-of-the-scale rating of EF-5 for wind speed, breadth and severity of damage. STEVE GOOCH/THE ASSOCIATED PRESS

4 Defiance. In the face of nature
Jim Stubblefield, of Norman, Okla., raises a tattered flag Tuesday. Estimates from several meteorologists on the energy released by the tornado ranged from eight to more than 600 times the power of the Hiroshima bomb. CHARLIE RIEDEL/THE ASSOCIATED PRESS

5 Disbelief. Rare show of power
Cindy Wilson managed to take cover in a bathtub. The National Severe Storms Laboratory said less than one per cent of all U.S. tornadoes are this violent — about 10 a year. JIM BECKEL/THE OKLAHOMAN/THE ASSOCIATED PRESS



A tornado outside Wichita, Kan., on May 19, apparently part of the same storm system that devastated Moore, Okla., on Monday. CONTRIBUTED



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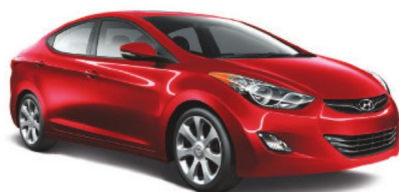
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Will donate hair, recycle

Arias pleads for life

Jodi Arias asked jurors to give her life in prison, arguing she "lacked perspective" when she told a reporter after she was convicted of murder that she preferred execution to spending the rest of her days in jail.

Standing confidently but at times her voice breaking, she told the same jury

that found her guilty of first-degree murder that she planned to use her time in prison to bring about positive changes, including donating her hair to be made into wigs for cancer victims, helping recycle trash and designing T-shirts that would raise money for victims of domestic abuse.

Arias admitted killing boyfriend Travis Alexander and said it was the "worst thing" she had ever done.

THE ASSOCIATED PRESS

Catchin' the capuchin

Bieber's monkey becomes Germany's

Justin Bieber's pet monkey is now the property of Germany. Mally was seized by German customs March 28 when Bieber failed to produce required vaccination and import papers for the animal after landing in Munich for a European tour. Bieber has six weeks to contest the decision if he



Capuchin monkey Mally
THE ASSOCIATED PRESS FILE

wants to do so.

THE ASSOCIATED PRESS

PM tells caucus he's 'very upset'



Prime minister Stephen Harper speaks to his caucus on Parliament Hill on Tuesday. FRED CHARTRAND/THE CANADIAN PRESS

Expense scandal.

Some observers have painted Duffy crisis as the most serious test the Tories have faced since 2011's majority win

Harper said in his first public comments since revelations last week that Wright wrote a personal cheque worth \$90,000 to embattled Sen. Mike Duffy.

"I'm very upset about the conduct we have witnessed, the conduct of some parliamentarians and the conduct of my own office."

Harper didn't go into detail, however, about just how involved he or his office was in helping Duffy repay living expenses he shouldn't have claimed in the first place.

Nor did he go any farther behind closed doors; sources told The Canadian Press that while MPs pressed for more details during the meeting on his office's role in bailing out Duffy, they didn't get any.

The matter is in the hands of the federal ethics commissioner and the Senate ethics officer, who can be trusted to sort things out, many suggested.

"Trust me, they ask all the questions and they get to the bottom of the matters and that is the appropriate place, and that's where the ethics commissioner's report comes up," said Labour Minister Lisa Raitt.

THE CANADIAN PRESS

A "very upset" Prime Minister Stephen Harper tried to settle down a scandal-rattled Conservative caucus Tuesday with talk of accountability and Senate reform, but shed no new light on the \$90,000 transaction that cost him his chief of staff.

Conservative MPs and senators heading into Tuesday's caucus meeting had hoped Harper would provide more facts behind the growing scandal that forced his right-hand man, Nigel Wright, to resign over the weekend.

But if Harper's speech — opened up on this occasion to the media, a rarity — was any indication, they didn't get much.

"I don't think any of you are going to be very surprised to hear that I am not happy,"

Not silent: Wynne, Trudeau

T.O. mayor silent on 'crack video'

Embattled Toronto Mayor Rob Ford stayed silent for a fourth day Tuesday amid allegations a drug dealer had recorded him smoking crack cocaine and making homophobic and racist comments.

As the scandal swirled around the mayor, others were less reticent.

Liberal Leader Justin Tru-

deau decried Ford's alleged use of an anti-gay slur against him. "It's a sentiment that a huge number of Canadians ... find reprehensible and unacceptable."

Premier Kathleen Wynne expressed concern over the ongoing firestorm. "It's concerning to me if there are issues ... that get in the way of a government, a municipal government, being able to work in the best interest of the city," Wynne said when pressed. THE CANADIAN PRESS

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Johns wanted for human-trafficking fight

Study. Researcher says sex-buyers can play a crucial role in assisting victims

A University of Victoria researcher is seeking Canadians who pay for sex for a nationwide study. He's hoping to replace assumptions about johns

with data and learn how to enlist sex-buyers in the fight against human trafficking.

Chris Atchison says he hopes the Sex, Safety and Security study will uncover the factors that go into a safe, conflict-free encounter and lead to a better understanding of human trafficking — the sale, forced transportation and slavery of people — and how to stop it.

"It seems to me that the

Quoted

"The front lines of that offensive has to include the people who purchase sexual services, because they're in the clear position to be able to report it."

Researcher Chris Atchison on the battle against human trafficking.

front lines of that offensive has to include the people who purchase sexual services, because they're in the clear position to

be able to report it," he said.

Atchison says a current trial in Ottawa regarding an alleged teenage prostitution ring

makes it clear how important it is to develop a more accurate understanding of the people who pay for sex.

The trial includes the testimony of "clients" who, according to the Crown, offered some help to victims when they discovered the teens were being pimped out against their will.

Atchison says johns aren't without morals. He says assuming all sex-buyers enjoy paying

for sex with a trafficked person who is suffering abuse would mean all johns are sociopathic.

It's those kinds of assumptions that deter johns from reaching out to police to help a trafficked person, he says.

"If they're already labelled and stigmatized as being evil, perverted ... how likely would it be that they would step forward and report abuse?"

JESSICA SMITH/METRO IN TORONTO



Face-chewing victim goes public

In this undated photo provided by the Jackson Health System, Ronald Poppo, a homeless man whose face was mostly chewed off in a bizarre attack last year in Miami, plays the guitar in his room at Jackson Memorial Perdue Medical Center in Cutler Bay, Fla. The attack left Poppo blind, but doctors say he's been working with an occupational therapist to learn how to take care of himself.

JACKSON HEALTH SYSTEM/THE ASSOCIATED PRESS

Study. 'Suicide contagion' spreads among teens after schoolmate's death

Teens who had a schoolmate die by suicide are more likely to consider or attempt taking their own lives than those who haven't lost a peer to suicide — and the fallout can be longer lasting than once thought, a study suggests.

That effect, known as "suicide contagion," can last two years or longer, researchers reported Tuesday in the Canadian Medical Association Journal.

The findings are based on 1998-2007 data from a biennial Statistics Canada survey of more than 22,000 children aged 12 to 17 across the country.

Researchers found that the suicide of a schoolmate magnifies the risk of suicidality for adolescents, even if they didn't personally know the young person who died.

"One of the questions they were asked was: 'Have you seriously considered attempting suicide in the last year?'" said senior author Ian Colman, Canada Research Chair in Mental Health Epidemiology at the University of Ottawa.

"And that's a pretty serious indication of suicidal thinking. These aren't casual thoughts."

THE CANADIAN PRESS



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Firearms safety. Wireless controller lets gun owners disable weapons via phone

A high-tech startup is wading into the gun control debate with a wireless controller that would allow gun owners to know when their weapon is being moved — and disable it remotely.

The technology, but not an actual gun, was demonstrated Tuesday at a wireless technology conference in Las Vegas. It comes at a time when U.S. lawmakers are considering contentious smart gun laws that would require new guns to include high-tech devices that limit who can fire them.

The new Yardarm Technologies LLC system would trigger an alarm on an owner's cellphone if a gun is moved, and the owner could then hit

a button to activate the safety and disable the weapon. New guns would come with a microchip on the body and antennas winding around the grip.

It would add about \$50 US to the cost of a gun, and about \$12 a year for the service.

"The idea is to connect gun owners more directly with their guns, no matter what the circumstance," said Yardarm CEO Robert Stewart.

The Yardarm system is one of several recently introduced high-tech offerings: the iGun only fires if it recognizes a ring on a finger, the Intelligun uses a fingerprint locking system and TriggerSmart uses radio frequency identification.

THE ASSOCIATED PRESS



The Yardarm Safety First technology lets gun owners disable their weapons wirelessly, offering more control over who can fire them. YARDARM TECHNOLOGIES

Publishing. Ebook sales are levelling off, report finds

Kobo and Kindle have grown to become familiar brands in Canada but ebook sales now appear to be plateauing, suggests a report by the industry organization BookNet Canada.

Based on surveys with 4,000 book-buying consumers, BookNet Canada pegged paperback sales in 2012 at about 58 per cent of the market, while hardcovers accounted for 24 per cent and ebook sales made up 15 per cent.

BookNet Canada president and CEO Noah Genner says

By the numbers

15%

Ebook sales made up 15 per cent of overall book sales in 2012, based on surveys with 4,000 consumers.

early sales data from this year shows ebook sales are steady and no longer growing. The report also found most consumers still preferred to buy their books in stores rather than shopping online. THE CANADIAN PRESS

Apple on hot seat over offshore tax strategies

Billions saved? CEO Tim Cook denies report that says company uses Irish subsidiaries to dodge U.S. taxes

The U.S. Senate dragged Apple Inc., the world's most valuable company, into the debate over the U.S. tax code Tuesday, grilling CEO Tim Cook over allegations that its Irish subsidiaries help the company avoid billions in U.S. taxes.

Cook said the subsidiaries have nothing to do with reducing its U.S. taxes, a message he struggled to convey to the Senate Permanent Subcommittee on Investigations.

"We pay all the taxes we owe — every single dollar," Cook said. "We don't depend on tax gimmicks."

The senate subcommittee released a report Monday that held up Apple as an example of the legal tax avoidance made possible by the U.S. tax code.

It estimates that Apple avoided at least \$3.5 billion US in U.S. federal taxes in 2011 and \$9 billion US in 2012 by using its tax strategy, and described a complex setup involving Irish subsidiaries as being a key element of this strategy.

But Cook said the Irish subsidiaries don't reduce the company's U.S. taxes at all. Rather, the company avoids paying the 35 per cent federal tax rate on profits made overseas by not bringing those profits back to the U.S., a practice it shares with other multinationals.

Apple's enormous, iPhone-fuelled profits mean that it has more cash stashed overseas than any other company: \$102 billion US. Cook reaffirmed Apple's position that given the current U.S. tax rate, it has no intention of bringing that cash back to the U.S. Like other companies, it has a responsibility to shareholders to pay as little as possible in taxes.

In effect, Apple is holding out for a lower corporate tax rate, and Cook spent some of his time in the spotlight to ad-

Quoted



"We pay all the taxes we owe — every single dollar. We don't depend on tax gimmicks."

Apple CEO Tim Cook, testifying before a U.S. Senate panel.

vocate for one, accompanied by a streamlining of the tax code to eliminate deductions and credits.

Cook, who is more accustomed to commanding a stage in front of investors and techies than facing a congressional committee, took a defensive tone with his opening statement. He punched out words when stressing the 600,000 jobs that the company supports while adding that Apple is the nation's largest corporate taxpayer.

At the same time, Cook said he was happy to appear to be able to give Apple's side of the story. "I'm saying it's who we are as people.... Wherever we are, we're an American company," Cook insisted when asked about Apple's use of af-

filiate companies in Ireland.

Sen. Carl Levin, the panel's chairman, said Apple's use of loopholes in the U.S. tax code is unique among multinational corporations.

Apple uses five companies located in Ireland to carry out its tax strategy, according to the Congressional report. The companies are located at the same address in Cork, Ireland, and they share members of their boards of directors.

While all five companies were incorporated in Ireland, only two of them also have tax residency in that country. That means the other three aren't legally required to pay taxes in Ireland because they aren't managed or controlled in that country, in Apple's view.

THE ASSOCIATED PRESS



Going to the market to eat worms

Insects are shown for sale at a market in Chiang Mai, Thailand, in this file photo. Researchers say Thailand is showing the world how to respond to the global food crisis by raising bugs for eating. The United Nations' Food and Agricultural Organization released a study and handbook Tuesday on what they call six-legged livestock — edible bugs and worms that can help meet global food demand that is expected to grow 60 per cent by 2050. FAO/THE ASSOCIATED PRESS FILE

Gigs in space

Sales of Hadfield's guitar go into orbit

Sales of a Vancouver-made guitar have skyrocketed since astronaut Chris Hadfield released a music video on May 12 of himself playing a rendition of David Bowie's Space Oddity on the International Space Station.

Guitar-maker Larrivee has since sold \$100,000 worth of the three-quarter-size parlour guitar, prompting it to release a commemorative edition of its P-01 model.

NASA purchased two of the guitars more than a decade ago because of their compact size.

KATE WEBB/METRO IN VANCOUVER

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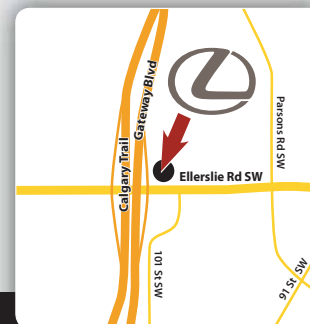
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RULE IS PAR FOR THE COURSE

Golf is one of those sports, like curling, that straddles the legitimate-activity fence.

To excel at golf, much skill is required. To suck at golf, no skill is required. Believe me, I know.

At its highest level, golf is an exhibition of power, grace, skill and athleticism. At its lowest level — mine — it requires good timing so you can stop for snacks between the 9th and 10th hole without holding up the foursome behind you.

Golf is also susceptible to technology. Clubs now come with an adjustable loft, so you can dial up a shot as easily as hot soup from the microwave.

And golf balls are made of flubber — if you actually hit one, it goes a long way. I've seen it done.

Push carts look like alien spacecraft with cup holders. Golf has come far from the early days in Scotland when



JUST SAYIN'

Paul Sullivan

metronews.ca

hairy, robust men used to stalk the bog with their mashie niblicks.

And if the belly putter is any indication, it's come too far.

The belly putter is a long-shafted club that you anchor (I'm not making this up) against your chest or belly, allowing for greater stability and therefore a better chance of getting the stupid little round ball in that stupid little round hole.

It looks pretty funny out here in Dufferville, but then what doesn't?

I once watched a guy take 12 shots to get his ball out of a sand trap. Then he calmly put his club back in the bag, picked up his ball, got into his cart and drove off

the course, leaving his partner and the other members of his foursome slack-jawed with incredulity.

But the real problem is pro-level golf, where guys like Ernie Els, Adam Scott and Keegan Bradley have all gained

a distinct advantage, and don't look good doing it.

It used to be that the biggest threat to golf's reputation was plaid pants, but as the belly or anchor putter bears an embarrassing resemblance to a crutch, it was obvious that it had to go.

As Tiger Woods so eloquently put it: "It should be mandatory to have to swing all 14 clubs."

That's easy for him to say. He actually has a swing. Most of us swing AT the ball, which is different.

So on Tuesday, golf banned the belly putter, effective Jan. 1, 2016.

Now it's up to the various pro tours and Dufferville to decide if they're going to swing free or die.

This is a hopeful sign that golf is pulling back from the brink of the absurd.

Who knows, maybe the golf lords will get staunch and ban the adjustable driver, which is kind of like having four or five extra clubs in your bag.

And once they get a firm grip on the clubs, how long before they take a swing at plaid pants?

ZOOM

Hang in there, little critters



RONALD WITTEK/ARCO IMAGES/SOLENT

Dangling by a tail

These adorable opossums haven't quite mastered their balance on this thin branch.

Thankfully, the baby marsupials managed to heave themselves to safety after a few minutes of clinging on.

The critters were spotted by nature photographer Ronald

Wittek gathering around their mother's back on a game farm in Minnesota. For the photographer, the best part of the image is its composition.

"It was incredible to snap the marsupials in action," he said, adding that as adults they are too heavy and just use their tails to keep their balance. **METRO**

Quoted



"I don't think they panicked when they slipped. It reminded me of those funny animal posters or movies where creatures are in awkward spots. But it also demonstrated the animals' natural

ability in their environment."

Ronald Wittek, professional photographer from Speyer, Germany

Click bait



HANNAH ZITNER

hannah.zitner@metronews.ca

Whether your cause du jour is boycotting GMCs or supporting LGBT equality, the Buycott app is your comrade in ethical arms. Hoping to help align consumerism with conscience, users scan a product's bar code to trace its family history — if the parent company's modus operandi matches the shopper's morals, the buyer is given a green light to consume with a clean conscience.

Partially inspired by a conceived-but-not-created app to help shoppers avoid products with the Koch family seal of approval, Buycott users can get the history of a product without loitering in the grocery store aisles for long periods of time doing a never-ending background check on a product.

While the largest campaign on the app is still the Koch boycott, user-submitted campaigns have growing followings too: supporting local craft beer has close to 2,000 members, avoiding sweatshops and child labour has nearly 13,000 and team anti-Splenda has more than 2,500 followers.



Twitter

@metropicks asked: Beer is the norm after some marathons and obstacle courses. What do you think is the ideal way to recover from strenuous exercise?

@FrenchmanCanada: Cheer for people who are still running

@leeanne_yc: May have to have one after the @CalgaryMarathon

@SarahFasmin: Bacon, Chocolate and wine! I'll be having that after my marathon this Sunday May 26th!

Follow @metropicks and take part in our daily poll.

Comments

RE: Should You Introduce Your Kids To Religion? Published May 5 online

I have struggled with religion myself. We are a same-sex family, one being born into the Muslim religion and the other into the Catholic. Neither of these religions has given us acceptance or support. We see religion as a club for the elite, and we unfortunately are not the elite. Why would we expose our child to something that is so judgmental and doesn't accept us? She will make her own decision when she is ready, as we cannot teach her something we don't believe ourselves.

Magz posted to metronews.ca

WE WANT TO HEAR FROM YOU: Send us your comments: edmontonletters@metronews.ca



Paul Walker, left, Dwayne Johnson and Vin Diesel reunite for Fast and Furious 6, the latest installment of the global blockbuster franchise built on speed. HANDOUT

Burning that silly movie money by burning some serious rubber

Car chase movies.

Fast and Furious 6 grabs the wheel this weekend but it's far from the only movie in its genre to hold the pole position



IN
FOCUS
Richard Crouse
scene@metronews.ca

This weekend Fast and Furious 6, the latest high-octane installment of the car crazy franchise, hit screens.

Along with it will come squealing tires, revving engines and some of cinema's wildest car chases.

The auto chase is a movie staple, a tradition that dates back over 100 years of movie history.

The silent Keystone Cop films featured the first recorded car chases — a mix of slapstick, jalopies and rough-and-ready stunts — as far back as 1912.

Early Hollywood often played the chases for laughs. In The Bank Dick, W.C. Fields is taken hostage by a bank robber and forced to drive the getaway car.

In the chaotic chase that follows, the vehicle narrowly

misses clipping the heads off bystanders as it flies over a ditch and slowly starts to disintegrate.

"The resale value of this car is going to be nil after you get over this trip," says Fields.

Emanuel Levy, an American film critic, said, "Bullitt contains one of the most exciting car chases in film history, a sequence that revolutionized Hollywood's standards."

Lasting just nine minutes and 42 seconds, the filming of the scene took three weeks pairing Steve McQueen's 1968 Ford Mustang 390 GT 2+2 Fastback against the villain's 1968 Dodge Charger 440 Magnum.

The chase was planned to run at 75 to 80 mph but ended up racing through the streets of San Francisco at speeds of more than 110 mph.

Several years later, The French Connection made Gene Hackman a star, won five Academy Awards and featured one of the greatest ever chase scenes.

The realistic looking chase was shot without permits on the streets of Bensonhurst, Brooklyn.

The sequence got a little too realistic for one car owner.

A hapless driver, at the corner of Stillwell Ave. and 86th St., who was unaware a film was being shot, was side swiped by Hackman's car.

Director William Friedkin liked the shot and paid off the driver on the spot.

Chase sequences have gotten more expensive since the early '70s.

Gone are the days where director John Hough could stage a wild chase between a lime green '69 Dodge Charger and a helicopter in Dirty Mary Crazy Larry for peanuts.

John Moore, director of A Good Day To Die Hard starring Bruce Willis, says the chase scene in that movie cost \$11 million.

They destroyed 132 cars, damaged another 518 and even flattened a Lamborghini. That one hurt, he said. "I'm a car fanatic."

Gregory Smith. Taking a Rookie run at directing the boys in Blue

It's no surprise, really, that Gregory Smith is directing episodes of the series he co-stars in, Rookie Blue. The Toronto-lensed cop drama returns for a fourth season May 23 on Global and ABC.

"He's a particular renaissance man," says Rookie Blue executive producer and showrunner Tassie Cameron. "He's one of those guys you discover suddenly that he's running some tech company out of his trailer, he's taking award-winning photographs from his travels to Africa ... he's just one of those people."

The Toronto-born, B.C.-raised actor, who turns 30 this summer, has been around TV and film sets almost his entire life. His father Maurice produced low-budget films and his teacher mother Terrea acted in some of them.

Before he was a teen, Smith was showing up on Vancouver-based TV shows such as The Commish, The Hat Squad and Highlander.

Over the years, he's also appeared in 25 films.

So when he was given an opportunity to become the first Rookie Blue cast member

to direct last season, Smith jumped at it. He watched carefully the work of several directors, particularly executive producer David Wellington, studied their techniques and gave it a shot.

"That's basically how I learned everything as an actor," he says during an interview in his trailer on the set. "I was just a kid and I worked with these actors and I'd ask them questions and then something would work for me and I'd try to move forward with it."

THE CANADIAN PRESS



Rookie Blue actor Gregory Smith is taking the director's reigns. HANDOUT

2 SCENE

The Word

Does Brad Pitt suffer from face blindness?



THE WORD
Dorothy Robinson
scene@metronews.ca

Plenty of Hollywood stars probably have trouble remembering everyone they meet (they meet a lot of people).

Brad Pitt, however, thinks his poor memory might be an actual medical condition. He finds it nearly impossible to remember the faces of anyone he meets, he told Esquire.

For awhile, he tried being honest about his problem. "I took one year where I just said, 'This year, I'm just going to cop to it and say to people, 'OK, where did we meet?' But it just got worse. People were more offended. Every now and then, someone will give me context, and I'll say,



'Thank you for helping me.' But I piss more people off," the star says.

Brad says he's planning to get tested to find out if his forgetfulness is actually a mental condition called prosopagnosia, or face blindness. He has said that the condition means he doesn't go out anymore because of anxiety about the condition (and probably because he has six children).

So basically, Brad Pitt has a face everyone remembers whereas he can't remember anyone else's. Oh, the irony!

METRO DISH

OUR TAKE ON THE WORLD OF CELEBRITIES

'Don't have a girlfriend,' dad advises Jaden Smith

Will Smith has clearly given son — and *After Earth* co-star — Jaden Smith a lot of advice, but one bit of wisdom sticks out: "Probably the best advice he's ever given me is, 'Don't have a girlfriend,'" Jaden tells E! News. "The stress is real." For his dad's part, it's less about stress and more about not closing yourself off to experiences. "Blending with another person is very difficult, and a lot of times you can lose yourself in the process," the elder Smith says. "So my encouragement to him is to be honest with anybody he interacts with. Don't make commitments that a 14-year-old can't live up to."



Will and Jaden Smith ALL PHOTOS GETTY IMAGES

Twitter



@AnnaKendrick47

Wake up and play with me America!!!



@ZacharyQuinto

literally just going where they take me.



@TheRealRoseanne

i am thinking of the satanic presence of chuck lorre and how it is sucking all of the creativity of persons with souls from hollywood realm



@JossActual

Fans, thanks but I will never be comfortable with people calling me a "God". I would prefer you to call me a Muhammad and then NOT DRAW ME.

'The pregnancy rumour is false'

Jay-Z is eager to dispel rumours that his wife, Beyoncé, is pregnant — especially since they're proving particularly tough to kill. New York radio DJ Ebro Darden reached out to the rapper via email "to say congratulations, send my love to the fam," Darden said on his show. But what he got in response from Jay-Z was pretty direct and to the point: "It's not true," Jay-Z wrote back. "The pregnancy rumour is false."



Jay-Z

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Heat up your summer with some cool Nashville vibes

Not all country. While you might think it's a honky-tonk town, Nashville is a hub for all kinds of music, culture and tasty food

VAWN HIMMELSBACH
life@metronews.ca

You don't have to know how to two-step to fall for Nashville. The city recently rebranded itself from America's country music capital to Music City — and there's good reason.

It's a vibrant hub of up-and-coming singers, songwriters and musicians across genres, including pop, rock, gospel, bluegrass, jazz, classical, alt-country, blues and soul. And it offers an array of cultural, historical and foodie attractions that complement its musical backdrop.

Nashville has more than 120 live music venues; there's even a live music app (find it at musiccity.com) that uses your current location to tell you where to find the nearest live music venue.

No trip to Nashville is complete without a stop at the legendary Bluebird Cafe. This listening venue has been around for 30 years, where up-



The Johnny Cash Museum opened its doors last month. HANDOUT

and-coming musicians and the "songwriters behind the hits" showcase their talents in an acoustic song circle for fans and music execs alike. It's an intimate venue (only 100 seats), so get there early or make reservations online at bluebirdcafe.com.

Even if you're not into country music, it's worth checking out the clubs on Honky Tonk Alley — a breeding ground for young, hopeful performers. You'll hear everything from rock to alt-country and might even get a sneak peak of the

next big thing.

One of the most famous, long-running honky tonks is Tootsie's Orchid Lounge, where Willie Nelson and Patsy Cline used to hang out. Robert's Western Wear is a boot store by day and honky tonk by night, where you'll hear some of the world's best rockabilly. Or check out a show at the Grand Ole Opry, which began as a radio broadcast in 1925 and today serves as a live-entertainment venue honouring country music's legends and contemporary chart-toppers.

If you're a fan of Jack White, check out the Nashville location of his record label, Third Man Records, with a record store, live venue and analogue recording booth. Here you'll find an amazing collection of vinyl, most of which is produced by Jack White himself.

The newly opened Johnny Cash Museum is a tribute to the Man in Black — he's the only artist to have songs on the Billboard for six consecutive decades. With a treasure trove of memorabilia brought together under one roof, you'll find



Hipster hangout Hillsboro Village
VAWN HIMMELSBACH/METRO

Where to stay

The Hutton Hotel offers "elegance at ease" with hi-tech amenities, custom furnishings and contemporary luxury, right in the heart of Nashville. Blending sophistication with Southern hospitality, the hotel is also eco-friendly with LED lighting, recycling programs and sustainable bamboo flooring.

everything from Johnny's J-200 Gibson guitar to the lyrics he wrote in prison to Folsom Prison Blues (and the Grammy that came as a result). Visit johnny-cashmuseum.net for more info.

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Family trips

What to see
this summer

ON THE
MOVE
Loren Christie
life@metronews.ca

Just in time for your family vacation there are a number of attractions making their debut this summer.

Located at the foot of the Olympic stadium tower, Montreal's \$48 million Rio Tinto Alcan Planetarium houses two theatres: the Milky Way theatre, where visitors study and learn about the sky, and the more interactive Chaos Theatre. Visitors to the Chaos Theatre enjoy a 20-minute multimedia odyssey through the universe.

The complex includes numerous exhibits and the largest public collection of meteorites in Quebec.

Set to open later this summer, the Ripley's Aquarium of Canada is

located at the base of Toronto's CN Tower and Rogers Centre.

The Aquarium will be one of the largest in North America, hosting 13,500 inhabitants, or approximately 450 species. The facility will feature a tropical reef tank and a 315-foot-long moving walkway, in a see-through tunnel, below a shark lagoon inhabited by sand tiger sharks.

If you are looking to enjoy nature this summer, you no longer need a car to get to the front gates of Ontario's best-loved outdoor retreats. The Park Bus has added a number of new routes this summer, including Fathom Five National Marine Park, taking customers directly from downtown Toronto to backcountry access points where you can hook up with outfitters and start your outdoor adventure.

FlyOver Canada at Vancouver's iconic Canada Place is getting lots of great buzz. Housed in the former IMAX theatre, it incorporates the latest in

virtual flight-ride technology and is the first of its kind in the country. Up to 60 guests are strapped in their seats and elevated in front of a 20-metre-wide, sphere-shaped screen before embarking on a virtual 4D experience across the country. The adventure showcases a mix of seasons, magnificent landscapes and vibrant colours, all enhanced by wind, scents, mist and sound.

Named after world-renowned Canadian artist Robert Bateman, and located in the historic CPR Steamship Building in Victoria's Inner Harbour, the Robert Bateman Centre features educational space, a retail store and a gallery housing approximately 130 of his masterpieces, from his classic B.C. pieces to his famed Africa collection. Check out the collection of 36 of Bateman's bird pieces where, when visitors run their hands over the painting labels, the appropriate bird sounds resonate in the gallery.

A look at the best of the biggest fests

Summer sounds. If you only go to one concert this summer, a festival is going to give you the most bang for your buck

Buy a bus ticket with your concert ticket. Here are a few festivals that are worthy of camping and getting a little muddy.

Boston Calling

May 26-26, Boston, Mass. Amidst the brutalist architecture of Boston's once-maligned Government Center, this inner city festival marks its first year with performances from F.U.N. The Shins, The National and the Walkmen, as well as locals Caspian and Bad Rabbits. The festival is co-curated by The National's Aaron Dessner. bostoncalling.com



Will you meet the love of your life at Bonnaroo? YARDEENA2009/FLICKR

Newport Folk Fest

July 27-28, Newport, R.I. This onetime purist folk fest in Fort Adams State Park features Beck, Feist, Will Oldham and Dawn McCarthy. newportfolkfest.net

Lollapalooza

Aug. 2-4, Chicago, Ill. The granddaddy of the modern festival once again draws the biggest names to the Windy City. Goth originators The Cure, stoner rockers Queens of the Stone Age and Manchester ravers New Order are joined by soulman Charles Bradley and new folkies The Lumineers. lollapalooza.com

Bonnaroo

June 13-16, Manchester, Tenn. You never know who you'll meet at Bonnaroo: According to legend, Kings of Leon drummer Nathan met his wife Jesse in the potty line. Needless to say, it's huge and romantic and this year's three-and-a-half-day lineup includes desert drifters Calexico, Paul McCartney and Wu-Tang Clan's Friday night spot is high on many to-do lists. bonnaroo.com

METRO WORLD NEWS

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Smuggle vegetables onto the warm weather menu with Summer Rolls

1. To make the dipping sauce, in a food processor or blender combine the peanut butter, hoisin, 2 tablespoons lime juice, scallions, soy sauce, sesame oil, hot sauce and water. Puree until smooth. Taste and add more lime juice or hot sauce if desired, and additional water if necessary to thin the sauce to a good dipping consistency. Transfer to a bowl and set aside.

2. To prepare rolls, in a small bowl combine the rice vinegar, sugar and a hefty pinch of salt. Whisk until the salt and sugar are dissolved. Add the carrots and cabbage and toss well. Set aside.

3. Fill a large bowl with hot water. Add 1 rice paper wrapper to the water and let soak for 10 to 15 seconds, or until just barely soft and pliable. Lay the wrapper flat on the counter. In the centre of the wrapper, place a small,

oblong mound of the carrot-cabbage mixture, then top with a bit each of jicama, bell pepper and snow peas. Top with 2 mint leaves.

4. To fold the roll, start by folding the right and left sides of the wrapper over the fillings. Next, fold the end closest to you up over the fillings and sides. Holding the roll firmly, roll it away from you until the remaining wrapper is completely rolled up. Transfer the roll, seam side down, to a plate and cover with a damp paper towel. Repeat with the remaining wrappers and fillings.

5. The vegetable rolls can be made up to 4 hours ahead, covered with a damp paper towel and plastic wrap and chilled. Serve with the dipping sauce.

THE ASSOCIATED PRESS/ SARA MOULTON
AUTHOR OF SARA MOULTON'S
EVERYDAY FAMILY DINNERS

Ingredients

For the dipping sauce:

- 3/4 cup smooth unsalted natural peanut butter
- 1/2 cup hoisin sauce
- 2 to 3 tbsp lime juice
- 2 scallions, white and green parts, coarsely chopped
- 1 tbsp low-sodium soy sauce
- 2 tsp sesame oil
- Hot sauce, to taste
- 2 tbsp water

For the rolls:

- 1 tbsp rice vinegar
- 1/2 tsp sugar
- Kosher salt
- 1 cup shredded carrots
- 1 cup shredded Napa cabbage
- Sixteen 8-inch rice paper wrappers
- 1/2 medium jicama, cut into julienne strips (about 1 cup)
- 1 cup thinly sliced red bell pepper strips
- 1 cup blanched and thinly sliced snow peas
- 32 large fresh mint leaves

Fresh Summer Rolls with Spicy Peanut Dipping Sauce



This recipe makes 16 rolls. MATTHEW MEAD/THE ASSOCIATED PRESS

Drink of the Week

Joie de vivre

- 4 thinly sliced cucumber slices
- 1.5 oz Grey Goose La Poire
- .25 oz freshly squeezed lime juice
- .5 oz simple syrup
- 3/4 oz Prosecco

Add 3 cucumber slices to a shaker and muddle. Add ice, La Poire, lime juice and simple syrup. Shake well. Add Prosecco into a champagne flute then pour cocktail over top. Garnish with a cucumber slice.

RECIPES & PHOTOS COURTESY OF THE
GREY GOOSE LOUNGE AT MUZIK IN
TORONTO



Serve up a hot-off-the-grill taste of the Mediterranean

Taken from the new edition of the Griller's Handbook (by Broil King) this recipe provides an excellent base for grilled pizza, with options to change toppings for your flavour preference.

1. Lightly oil pizza crust on both sides using olive oil.

2. Place chicken, and vegetables on pizza dough as desired. Sprinkle generously with crumbled feta cheese. Drizzle with balsamic vinaigrette and sprinkle chopped fresh basil over pizza to taste.

Ingredients

- 3 tbsp olive oil
- 1 pizza crust (thin homemade or thin pre-made)
- 1 boneless chicken breast (pre-grilled)
- Kalamata olives – remove pits
- Sun dried tomato
- Red onion
- Crushed chopped garlic to taste
- 200 g feta cheese
- 3 tbsp balsamic vinegar
- Fresh basil



This thin crust pie will impress anyone. NEWS CANADA

grette and sprinkle chopped fresh basil over pizza to taste.

3. Specially designed for pizza, Broil King recommends its Stone Grill Set. Place it in the centre of your barbecue's cooking grids. Turn all burners to high and preheat grill to 400 - 600 F. Reduce temperature to medium/

medium-high to maintain a temperature around 450 F.

4. Using a well-floured pizza peel, slide the uncooked pizza onto the pizza stone.

5. Check the pizza frequently — depending on thickness of crust, this will take between 8 and 20 minutes.

6. Pizza is ready when cheese has melted and bottom is browned. Remove from pizza stone with the wooden pizza peel.

7. Allow the stone to cool completely before attempting to remove from grill.

NEWSCANADA/ BROILKINGBBQ.COM

Lunch. Club House Burger



1. Heat grill to high. Then, in bowl, combine sirloin and ground chuck. Mix, being careful not to overwork. Add Worcestershire sauce, dry mustard, salt and pepper. Mix until just combined, then divide into 6 pieces. Shape each piece into burger about 3/4 inch thick. Press thumb gently into centre of each to form depression.

2. Brush patties lightly on both sides with olive oil. Reduce heat to medium, then add burgers and grill until meat is no longer pink, 10 minutes, turning once halfway through grilling time.

3. Meanwhile, brush butter over both sides of rolls and grill until lightly toasted, 2 minutes.

4. Serve burgers on buttered rolls with lettuce leaf, slice of raw onion, tomato and a slice

of bacon, if desired. Serve with traditional condiments on side.

THE ASSOCIATED PRESS/ELIZABETH KARMEL, AUTHOR OF SOAKED, SLATHERED AND SEASONED.

Ingredients

- 1 lb each ground sirloin and ground chuck
- 1 tbsp Worcestershire sauce
- 1 tsp Coleman's dry mustard
- 1 tsp kosher salt
- 1/2 tsp ground black pepper
- 2 tbsp extra-virgin Olive oil
- 1/4 cup melted butter
- 6 kaiser rolls, sliced
- 6 crisp butter lettuce leaves
- 6 slices purple onion
- 2 tomatoes, cut into 6 slices
- 6 slices cooked bacon
- Ketchup
- Mustard
- Mayonnaise

Something you want? Raise your voice!

Ask and you shall receive. How can you expect to climb the career ladder if you never express your desire to do so?

RACHEL
MCKEE
TalentEgg.ca

A few months ago, a good friend of mine approached me about an internal job posting within his organization for which he was interested in applying.

He had been a video editor within this sports broadcasting company for four years and definitely needed more responsibility, a new challenge and something to give him renewed excitement about the organization and his field. He was hesitant to apply, as he'd been told that the individuals hiring already had someone in mind for the position and he felt that a fair amount of the job description was out of his skill set, as the



Managers want ambitious people like you on their team and they always want to give you more responsibility. So speak up! ISTOCK

job required producing experience. I encouraged him to apply regardless, as it would show upper management that he was looking to make lateral and/or vertical moves within the organization, that he wanted to be given more leadership opportunities and that he was looking to grow

within this field. Ultimately, there was no harm in applying. His superiors wouldn't even know he was interested in the position if he didn't apply and likely hadn't considered him as a possibility for the job — not because he wasn't qualified or capable, but because he hadn't voiced

Loud and proud

Ways to speak up successfully

- Arrange a meeting with your manager/supervisor to discuss your long-term career vision
- Talk to your boss about ways for you to get more involved in your organization
- Apply for internal job postings
- Request to be put on certain project teams
- Tell your boss you are looking for more responsibility or that you want to acquire new skills — be specific!

Opportunities to open up your yapper

Whether you're volunteering, have a part-time job, contract position, or are fully employed, it's important to speak up when you want to:

- Gain more experience
- Learn new skills
- Make a lateral move in your organization
- Get promoted
- Be given new opportunities
- Tackle a specific project
- Join a project team
- Be given more responsibility
- Take on a leadership role

had an interview three days later and, what do you know? He got the job! Two weeks later he set off on a month of travelling across Canada filming the fourth season of this station's signature show. He had new responsibilities, new networking opportunities, and the chance to learn new skills within his field — and he could not have been more pumped to get started! None of this would have happened if he had settled for the status quo and hadn't voiced his interest in this exciting new op-

portunity. He Spoke Up!

Think of it this way: it's more efficient and cost effective to teach a new skill to an eager, existing employee than to hire someone new to fill the gap. You'll be surprised to see the opportunities that become available to you by showing this initiative, enthusiasm and dedication in your organization.

TALENTEGG.CA IS CANADA'S LEADING JOB SITE AND ONLINE CAREER RESOURCE FOR COLLEGE AND UNIVERSITY STUDENTS AND RECENT GRADUATES.

any interest until this point. If you don't ask, you don't get.

My friend applied for the position and within two days he heard back from the hiring manager for the position. He

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Keep the crotchety customer at bay. Wringing necks is not an option

I've always done a pretty good job of living up to my name, Rosie. Whether I'm embarrassed, nervous or just warm, I'll blush.

That's why one of my previous jobs in retail could often lead to a very rosy-faced Rosie — I seemed to get stuck with every difficult customer.

One particular incident has always stuck in my mind. I was a wide-eyed and innocent student working a sales position in a photography store and I had yet to experience such a difficult customer.

On this occasion, the customer mumbled his request to me and upon my asking if he would please repeat his question as I didn't quite catch it the first time, he yelled it into my ear. My manager had gone to the back and I was alone at the store front.

I took a deep breath and tried to help the customer with his request, which is when he started to taunt me and call me names. I cashed him out as quickly and efficiently as I could and tried to ignore the insults.



If you've been upholding the reputation of your employer, you shouldn't be treated poorly. Chances are, your manager will know better as to how to diffuse the situation, so ask them if they could give you a hand. ISTOCK

When he finally left the store, my manager emerged from the back and asked me why I was bright red with tears in my eyes and then offered me some words of wisdom for dealing with particularly difficult or rude customers:

Stay calm

This gives the customer fewer reasons to be rude and also helps you keep control of your emotions.

Don't retaliate or argue

You don't want to make the customer any more aggravated.

Try to empathize

Remember the quote: "Be kind; everyone is fighting their own battle." While it might seem that this person is trying to fight you instead, you don't know the kind of day they've had. However, if this person is just being downright rude then follow step 4.

Don't let it get you down

While it seems totally wrong that the customer might be taking their bad day out on you, chances are that if you've done nothing to provoke the customer then their behaviour is probably nothing personal.

ROSIE HALES, TALENTGG.CA



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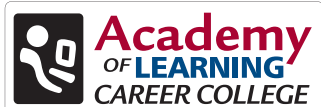
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Rangers forward Ryan Callahan hits Bruins winger Brad Marchand during Game 3 of the Eastern Conference semifinal on Tuesday night at Madison Square Garden. Boston won 2-1 to take a 3-0 series lead. BRUCE BENNETT/GETTY IMAGES

New York series win falling out of range

NHL playoffs. Rangers offence sputters as Bruins move a game away from sweep

It took 40 years for Original Six rivals Boston and New York to face off again in the playoffs.

Beantown's Bruins seem intent on wrapping up the long-awaited get-together in a hurry.

Daniel Paille scored the tiebreaking goal with 3:31 left in the third period — after defenceman Johnny Boychuk got the Bruins even earlier in the

Game 3	
2	1
Bruins	Rangers

frame — and Boston put the Rangers on the brink of elimination with a 2-1 victory in Game 3 of the Eastern Conference semifinal series on Tuesday night.

Boston leads the series 3-0 and can advance to the confer-

ence finals as early as Thursday at Madison Square Garden. Only three NHL teams have rallied from an 0-3 hole to advance.

However, the Philadelphia Flyers did it to the Bruins in 2010 in this round.

"We can talk about it all we want, but that's in the past," Bruins coach Claude Julien said. "We had to live with that and we still have to live with that."

Boston also nearly blew a 3-1 series edge in the opening round this year against Toronto, before rallying from a three-goal deficit in the third period and capturing Game 7

in overtime.

"The Toronto series, I didn't think our team was in the zone the way it is right now," Julien said. "I anticipate — knowing my team — that we're going to come out the same next game and certainly not be the Jekyll and Hyde team that we were in the first round."

The Bruins trailed 1-0 heading into the third, but Boychuk tied it with his fourth of the playoffs after he netted just one in 44 regular-season games. The Rangers hadn't lost in regulation when leading after two periods since Feb. 4, 2010.

THE ASSOCIATED PRESS

NHL

Roy could be Avs' next coach: Reports

Patrick Roy and Joe Sakic formed a productive partnership on the ice during their playing days, leading the Colorado Avalanche to two Stanley Cup titles.

Now, Avalanche fans are hoping they're reunited to steer the foundering franchise back to the glory days.



Patrick Roy
GETTY IMAGES FILE

According to reports, the Hall of Fame goaltender could possibly be in line to become the next coach.

Roy's younger brother, Stephane Roy, posted a Facebook note late Monday night saying his brother would be the new coach. Stephane Roy later told The Denver Post: "They're discussing the final details of an arrangement."

THE ASSOCIATED PRESS

NBA

Cavs win lottery for top draft pick

The Cleveland Cavaliers won the lottery for the second time in three years and have the No. 1 pick for the June 27 draft.

The also won in 2011 and used the top pick on eventual Rookie of the Year Kyrie Irving.

The Orlando Magic fell back one spot to No. 2, while the Washington Wizards vaulted from No. 8 to third. Toronto won the 12th pick, but it was sent to Oklahoma City as part of the deal that saw James Harden go to Houston and Kyle Lowry go to the Raptors. THE ASSOCIATED PRESS

Knights caught in Mooseheads' line of fire



Halifax Mooseheads captain Stefan Fournier, left, and forward Darcy Ashley celebrate a goal against the London Knights at the Memorial Cup in Saskatoon on Tuesday night. Halifax won the game 9-2. LIAM RICHARDS/THE CANADIAN PRESS

Martin Frk had a hat trick and an assist and Darcy Ashley also scored twice and had an assist of his own Tuesday as the Halifax Mooseheads hammered the London Knights 9-2 in the final round-robin game for both teams at the Memorial Cup.

Stefan Fournier added a goal and an assist, while Brent Andrews, Ryan Falkenham and Luca Ciampini also scored for Halifax (2-1), which booked a spot in at least Friday's semifinal.

Memorial Cup	
9	2
Mooseheads	Knights

Zachary Fucale made 26 saves for the QMJHL champions, who led 5-0 after the first period and 8-2 after the second. Top prospects Nathan

MacKinnon and Jonathan Drouin each had three assists.

The focus of the tournament now turns to Wednesday's final round-robin game between the WHL champion Portland Winterhawks (1-1) and the host Saskatoon Blades (1-1). A win for Portland puts the Mooseheads directly into Sunday's championship game, while a Saskatoon win means the Blades will go right to the final, with Halifax having to settle for a spot in the semifinal. THE CANADIAN PRESS

Rays put abrupt close to Blue Jays' roll at home



Brett Lawrie dodges an inside offering from Rays reliever Fernando Rodney at the Rogers Centre on Tuesday night. FRANK GUNN/THE CANADIAN PRESS

MLB. Toronto loses for the first time in five games at Rogers Centre

Kelly Johnson and Desmond Jennings homered and Tampa Bay starter Alex Cobb pitched 6 1/3 strong innings as the Rays defeated the Toronto Blue Jays 4-3 on Tuesday night at Rogers Centre.

Starter Ramon Ortiz (1-2) took the loss for Toronto, which had its four-game home winning streak come to an end. The rubber game in the three-game series will go Wednesday afternoon.

Cobb (5-2) allowed three hits and one earned run to trim his earned-run average to 2.73. Fernando Rodney gave up a run in the ninth inning before picking up his ninth save.

Colby Rasmus hit a solo homer for the Blue Jays, who fell deeper into the American League East basement at 18-27. Tampa Bay (24-21) gave

On Tuesday

4

Rays

3

Blue Jays

Cobb an early lead by scoring a pair of runs in the second inning. Rays slugger Evan Longoria extended his hitting streak to 15 games with a double and moved to third on a James Loney groundout. Longoria scored when Luke Scott hit a slow grounder down the third-base line.

Johnson followed with a solo blast. He took a 2-1 pitch from Ortiz over the wall in centre field for his eighth homer of the year.

Jennings hit Ortiz's first pitch of the third inning over the wall in left-centre for his fifth home run of the season.

THE CANADIAN PRESS



Slam Duncan handles Grizz

Spurs power forward Tim Duncan turns to the basket on the Grizzlies' Marc Gasol in Game 2 of the Western Conference final on Tuesday night in San Antonio. The Spurs won 93-89 in overtime to go up 2-0 in the series. ERIC GAY/THE ASSOCIATED PRESS

NBA

Colangelo shuffled out of GM role in Toronto

Bryan Colangelo is out as general manager of the Toronto Raptors, but he will remain the NBA team's president.

The Raptors say they have extended Colangelo's contract as president and that he will report directly to Tim Leiweke, the new CEO of Maple Leaf Sports and Entertainment.

But somebody else will take over the team's day-to-day basketball operations and will report directly to Leiweke.

"Do I understand that's going to tax Bryan a little bit? One hundred per cent," Leiweke said on a conference call Tuesday. "But I think given the circumstances we found ourselves in, the timing of the decision ... and given his choices, I believe it is in everyone's best interest to make this work."

"There's no probably, (Bryan's) ticked off at me. This isn't his perfect world either. But to his credit he accepts it."

THE CANADIAN PRESS

Montreal Expos. Street by former MLB stadium named after Hall of Famer

A stretch of road in front of the stadium where he began his Hall of Fame career has been renamed in honour of former Montreal Expos catcher Gary Carter.

Signs indicating Rue Gary-Carter were already in place on Tuesday as municipal officials announced the renaming of Faillon Street West after the most popular player in the history of the defunct National League baseball club.

"It was here at Jarry Park that the player affectionately known as Kid began his major-league career," Laurent Blanchard, chairman of the city's executive committee, told a small gathering of officials and fans, some wearing caps and shorts with the Expos' red, white and blue logo.

"He was an idol who touched the heart of Montrealers and inspired many young athletes."

A larger celebration is planned for June 15, when Ahuntsic baseball park in the city's north end will be named for Carter, who died on Feb. 16, 2012, of brain cancer at 57.

Carter's wife, Sandy, and other family members were not able to attend the street



Montreal has changed the name of Faillon Street to Gary Carter Street in honour of former Expos Hall of Famer Gary Carter. THE CANADIAN PRESS

renaming because they only learned of it this week, but they are expected to be at the ball-park ceremony.

The western section of Faillon Street runs in front of the stadium the Expos called home for the first eight years of their existence from 1969 to 1976, before moving to the domed Olympic Stadium.

Jarry Park stadium has since been converted into Uniprix Stadium, a tennis facility.

Carter made his Expos debut there in September 1974.

THE CANADIAN PRESS

NHL PLAYOFFS

CONFERENCE SEMIFINALS

(Best-of-7 series; All times Eastern)

EASTERN CONFERENCE

PITTSBURGH (1) VS. OTTAWA (7)

(Pittsburgh leads 2-1)

Wednesday's game

Pittsburgh at Ottawa, 7:30 p.m.

Friday's game

Ottawa at Pittsburgh, 7:30 p.m.

BOSTON (4) VS. N.Y. RANGERS (6)

(Boston leads 3-0)

Tuesday's result

Boston 2 NY Rangers 1

Thursday's game

Boston at NY Rangers, 7 p.m.

WESTERN CONFERENCE

CHICAGO (1) VS. DETROIT (7)

(Detroit leads 2-1)

Monday's result

Detroit 3 Chicago 1

Thursday's game

Chicago at Detroit, 8 p.m.

LOS ANGELES (5) VS. SAN JOSE (6)

(Los Angeles leads 2-1)

Tuesday's result

Los Angeles at San Jose

Thursday's game

San Jose at Los Angeles, 10:30 p.m.

NBA PLAYOFFS

CONFERENCE FINALS

(Best-of-7 series; All times Eastern)

EASTERN CONFERENCE

MIAMI (1) VS. INDIANA (3)

Wednesday's game

Indiana at Miami, 8:30 p.m.

WESTERN CONFERENCE

SAN ANTONIO (1) VS. MEMPHIS (5)

(San Antonio leads 2-0)

Tuesday's result

San Antonio 93 Memphis 89 (OT)

Saturday's game

San Antonio at Memphis, 9 p.m.

MLB

AMERICAN LEAGUE

EAST DIVISION

	W	L	Pct	GB
New York	28	17	.622	—
Boston	27	19	.587	1½
Baltimore	24	21	.533	4
Tampa Bay	24	21	.533	4
Toronto	18	27	.400	10

CENTRAL DIVISION

	W	L	Pct	GB
Cleveland	26	18	.591	—
Detroit	24	19	.558	1½
Kansas City	21	21	.500	4
Chicago	21	23	.477	5
Minnesota	18	24	.429	7

WEST DIVISION

	W	L	Pct	GB
Texas	29	17	.630	—
Oakland	25	22	.532	4½
Seattle	20	25	.444	8½
Los Angeles	17	27	.386	11
Houston	13	33	.283	16

Tuesday's results

Tampa Bay 4 Toronto 3
Baltimore 3 N.Y. Yankees 2 (10 inn.)
Chicago White Sox 3 Boston 1
Oakland 1 Texas 0
Kansas City 7 Houston 3
Detroit 5 Cleveland 1
Seattle at L.A. Angels

Monday's results

Toronto 7 Tampa Bay 5
Chicago White Sox 6 Boston 4
Houston 6 Kansas City 5
Oakland 9 Texas 2
Cleveland 10 Seattle 8 (10 inn.)

N.Y. Yankees 6 Baltimore 4 (10 inn.)

Wednesday's games — All times Eastern

Oakland (Parker 2-5) at Texas (Tepesch 3-4), 2:05 p.m.
Tampa Bay (Hellickson 2-2) at Toronto (Buehrle 1-3), 4:37 p.m.
Detroit (Verlander 4-4) at Cleveland (Jimenez 3-2), 7:05 p.m.
N.Y. Yankees (Kuroda 6-2) at Baltimore (Hammel 5-2), 7:05 p.m.
Seattle (Maurer 2-5) at L.A. Angels (Wilson 3-3), 7:05 p.m.
Boston (Buchholz 6-0) at Chicago White Sox (Sale 5-2), 8:10 p.m.
Kansas City (Shields 2-4) at Houston (Lyles 1-1), 8:10 p.m.

NATIONAL LEAGUE

EAST DIVISION

	W	L	Pct	GB
Atlanta	27	18	.600	—
Washington	23	22	.511	4
Philadelphia	22	24	.478	5½
New York	17	26	.395	9
Miami	13	33	.283	14½

CENTRAL DIVISION

	W	L	Pct	GB
St. Louis	28	16	.636	—
Cincinnati	28	18	.609	1
Pittsburgh	27	18	.600	1½
Chicago	18	26	.409	10
Milwaukee	18	26	.409	10

WEST DIVISION

	W	L	Pct	GB
Arizona	26	20	.565	—
San Francisco	25	20	.556	½
Colorado	25	21	.543	1
San Diego	21	23	.477	4
Los Angeles	18	26	.409	7

Tuesday's results

Cincinnati 4 N.Y. Mets 0
Milwaukee 5 L.A. Dodgers 2
Philadelphia 7 Miami 3
Atlanta 5 Minnesota 4 (10 inn.)
Colorado 5 Arizona 4 (10 inn.)
Pittsburgh 5 Chicago Cubs 4
St. Louis at San Diego
Washington at San Francisco

Monday's results

San Francisco 8 Washington 0
Cincinnati 4 N.Y. Mets 3
Miami 5 Philadelphia 1
San Diego 4 St. Louis 2
Arizona 5 Colorado 1
Atlanta 5 Minnesota 1
L.A. Dodgers 3 Milwaukee 1
Wednesday's games — All times Eastern
Minnesota (Worley 1-4) at Atlanta (Maholm 5-4), 12:10 p.m.
Cincinnati (Latos 4-2) at N.Y. Mets (Harvey 5-0), 1:10 p.m.
L.A. Dodgers (Ryu 4-2) at Milwaukee (Peralta 3-4), 1:10 p.m.
Arizona (Cahill 3-4) at Colorado (De La Rosa 5-3), 3:10 p.m.
Washington (Gonzalez 3-2) at San Francisco (Bumgarner 4-2), 3:45 p.m.
Chicago Cubs (Samardzija 2-5) at Pittsburgh (Liriano 2-0), 7:05 p.m.
Philadelphia (Lee 4-2) at Miami (Slowey 1-4), 7:10 p.m.
St. Louis (Lyons 0-0) at San Diego (Smith 0-0), 10:10 p.m.

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Space out in the 2014 Fiat 500L

Review. Fiat 500 gets a makeover to become roomier automobile

MALCOLM GUNN
wheelbasemedia.com

Fiat means business and that means making the 500 more appealing to North American small-car buyers by giving them more of what they really, really want. That's where the all-new 500L enters the picture.

Sure, the original "Cinquecento" two-door hatchback and its semi-convertible Cabrio and Abarth offshoots are kind of adorable. But let's face it; any car that's 15 centimetres shorter than a Mini Cooper is bound to be a tight fit, especially for anyone occupying the back seat. That's why the brand-extending Mini Clubman and Countryman were created and it's for the same reason that the four-door 500L will debut early this summer.

Making over the 500 to become the 500L meant employing a larger version of the 500's platform, called "small-wide." The tale of the tape reveals a gain of about 70 centimetres in overall length, about 15 centimetres in width and height and slightly more than 30 centimetres between the front and rear wheels, resulting in 42 per cent greater interior volume. You can almost hear six-footer-plus-types across the land cheering at this news.

The 500L is also somewhat larger than its nearest rival, the four-door Mini Cooper Countryman, which translates into considerably more passenger and luggage room.

Fiat has also fashioned the rear seat to accommodate three people, for a total of five (the Countryman is limited to four), although it will help if the meat-in-the-sandwich occupant is less than adult sized. Both the front and the 60:40 split rear



ALL PHOTOS WHEELBASEMEDIA.COM

2014 Fiat 500L

- **Type.** Four-door front-wheel drive compact wagon
- **Engines (hp).** 1.4-litre SOHC I4, turbocharged (160hp)
- **Transmissions.** Six speed manual, six speed twin clutch automated manual
- **Base price (incl. destination)** \$26,000

Design

Physically, the 500L shares nothing with the 500 two-door, but it does exude a saucy character that's unmistakably Fiat. What really sticks out as unique are the 500L's double windshield pillars that are separated by a glass panel. Interesting, but there will likely be some criticism over forward visibility.

Fuel Economy

As of press time, fuel-economy numbers haven't been released, but a good guesstimate would be 7.8 l/100 km in the city and 5.2 on the highway for versions with the six-speed stick.

Engine

Fiat wisely chose not to install the 500's 101-horsepower 1.4-litre four-cylinder in North American versions of the 500L. Instead, the standard powerplant is the turbocharged 1.4 used in the sporty 500 Abarth. The engine pumps out 160 horsepower and 184 pound-feet of torque.

seat can be folded when extra cargo space is called for.

The rest of the 500L's interior is more modernistic than that of the 500 and features twin gauge pods in place of a single multi-purpose unit.

As well, the L's shifter is floor-mounted instead of being angled directly below the dashboard. It's also a bit early to discuss standard and optional features, but what is known is that the 500L will be offered in Pop, Easy, Trekking and Lounge models. Unfortunately, all-wheel drive is not on the Trekking's build sheet, which pretty



The spacey 500L has a flattering side profile.

much limits where you can actually trek to.

Other up-level equipment includes a panoramic

glass sunroof, enlarged touch-screen controls for the audio, communications and navigation systems and a premium Beats by Dr. Dre audio system.

Pricing is expected to come in at about \$26,000 for base models but could reach into the \$30,000 range when the automatic transmission and other popular options are factored in. Those are reasonable fees for an Italian-bred wagon that won't cramp your style, or you for that matter, while providing an abundance of style that matches its carrying capacity.

500L

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2003-2009 Mercedes E-Class

JUSTIN
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Last-generation E-Class models were on sale to us Canadians for the 2003 through 2009 model years. Competing with the Lexus GS, BMW 5-Series and Audi A6, the E-Class offered up plenty of selection in terms of its powertrains, body styles and options packages.

Feature content across the range included heated leather seating, a sunroof, navigation, xenon lights, rain-sensing wipers, a backup camera, Bluetooth, an intelligent key system and automatic climate control. Auto-leveling air suspension, a sunroof, and a power memory steering wheel were on board, too.



HANDOUT

Common Issues

Before setting off for a road test, shoppers are advised to spend some time checking for proper operation of everything in the cabin that runs on electricity — including the stereo, navigation system, power accessories, communications system and all digital display screens. If the vehicle is fitted with parking radar, be sure it works, too. Ditto the air conditioner and climate control system.

Various owner web

forums identify fairly common problems with the air conditioner, brake system electronics, climate control blower motor, and suspension. In particular, note that any unwelcome popping or clunking noises from beneath the vehicle as it travels over bumps typically indicates a suspension issue.

Additionally, some owners note that their E-Class had numerous electronics-related problems rectified through software updates and recalls as part of dealer servicing.

What owners like



Most E-Class owners bought their cars for the reputation, prestige, luxury, space, styling and overall comfort. All season performance and brand loyalty were other key considerations.

What owners dislike



Common functional complaints include a choppy or rougher-than-expected ride on some models, as well as "cheap" factory equipment tires.

Engines



Depending on the year, the E-Class powertrain lineup included a 3.5 litre, 268-horsepower base V6 engine, and a jacked-up 5.5 litre V8 that approached 400 ponies. A three-litre, 228-horsepower base engine was available, as was a Bluetec diesel mill. Look for automatic transmissions on all models, and available 4Matic All-wheel drive.

The verdict

Buying a used E-Class without a check-over at a Mercedes dealer is not advised. A model sold as part of a certified used car program from a Mercedes-Benz dealership is ideal for long-term confidence. Opt for any extended comprehensive warranty that may be available, too.

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MKS offers affordable auto luxury

Second Gear.

2009-2012
Lincoln MKS

JUSTIN
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drive@metronews.ca

The Lincoln MKS's job was to bring Ford's presence into the luxury car scene, challenging luxury and entry-luxury models like the Volkswagen Passat, Chrysler 300, Acura TL, BMW 5-Series and Audi A6.

Big, handsome and generously proportioned, the MKS packed plenty of space for a four or five-person road trip. Technology abounded — and features like voice-command, navigation, full Bluetooth connectivity and an advanced parking system were all available. Climate controlled leather memory seats, a THX audio system and multi-zone climate control added to its promise of affordable high-class luxury.



PHOTO: HANDOUT

Common Issues

Once you've confirmed proper operation of all interior electronics, pay special attention to the audio system. Ensure the THX unit plays back music from all sources clearly — and without popping or hissing. If that's not the case, a Technical Service Bulletin may help solve the issue. Cycle the climate control system through its various settings as well, noting any unusual clicking or popping noises and checking for proper operation. A "door blend actuator," which opens

and closes flaps within the climate control system, could cause these problems if it goes bad. Ensure the transmission shifts smoothly and eagerly up and down through the gears. Hard shifting, a feeling of being "stuck" in a certain gear, or a "clunking" sensation could indicate a problem with the transmission or its control module. On models with all wheel drive (AWD), have a part called the Power Take Off (PTU) unit checked for signs of leakage by a Ford or Lincoln mechanic.

Engine



Look for V6 power all around — namely from a naturally-aspirated 3.7 litre unit with 273 horsepower, or a twin-turbocharged "EcoBoost" 3.5 litre V6 with 355. All models got an automatic transmission. Front-drive was standard and AWD was available, though standard on EcoBoost powered models.

What owners like



Power output, space, comfort and interior quality were all highly rated by MKS owners. A commanding driving position is also favoured. Overall, this appears to be a car loved for delivering affordable access to the motoring high-life.

What owners dislike



Some owners wanted better mileage and a firmer, sportier ride.

Verdict

In the used market, MKS will be tough to beat where overall size, performance, comfort and feature content is concerned. A non-turbocharged, front-drive model will be the cheapest to insure, fuel and maintain.

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"If the air is turbulent, it results in more drag, and it's less efficient aerodynamically."

Jeff Luke, executive chief engineer for global trucks at General Motors
On the effects of wind hitting a vehicle.

lieve that driving with the tailgate down helps improve fuel economy but that's false, Luke says. Instead, the upright tailgate creates a pressure difference behind the cab. Air flows over this "air cushion," instead of

swirling in the box and creating drag.

"It's all 'free' fuel economy," Luke says. "The more you focus on every count of aerodynamic drag, the lower you can make it, and so the more fuel you can save."



Even under the vehicle must be aerodynamically sound. JIL MCINTOSH

JIL
MCINTOSH
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Designing a sleek vehicle isn't just about good looks. A smooth design cuts down on wind resistance, which in turn helps improve fuel economy.

Aerodynamic designs may be obvious on sports cars, but they're also used on pickup trucks, where engineers face the complicated task of adding wind-cheating tricks without sacrificing work-oriented practicality.

"Air flows over a vehicle, around the side and under it, and you're trying to make it flow smoothly," says Jeff Luke, executive chief engineer for global trucks at General Motors. "If the air is turbulent, it results in more drag and it's less efficient aerodynamically."

A truck may have an upright grille and stance, but "that doesn't mean it's a brick," Luke says. The bumper and its lower air deflector, and the hood and windshield designs channel air around the truck. Headlights and fog lights are

sealed so they deflect the air, instead of trapping it.

Air has to enter the grille to cool the engine, but the engine compartment is designed so the air flows out again, instead of pushing against the firewall.

Under the truck, engineers add body pans, which keep the air flowing so it doesn't create turbulence against the undercarriage components. If it swirls, it creates aerodynamic drag. This prevents the truck from easily moving forward and requires more fuel to overcome.

Air also has to move smoothly along the sides, where the door handles and window seals play a role. Windshield wipers and mirrors also have to be designed to reduce air swirling around them, which can create annoying wind noise at higher speeds. Even the wheels are designed with flush faces, instead of deep designs that can trap air.

At the rear, a lip on the tailgate helps direct airflow properly. Some people be-

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This truck doesn't look aerodynamic but it is due to its inner design. JIL MCINTOSH

Things to note

- **Light.** Body pans help reduce wind resistance under the vehicle but must be made of lightweight materials, since extra weight reduces fuel economy.
- **Cover up.** Adding a tonneau cover to a pickup truck can improve fuel economy by as much as a half-mile per gallon.
- **Choose wisely.** If you're towing a trailer, one with an angled front end will use less fuel than one with a flat face that pushes against the wind.
- **Find a balance.** A car that's too aerodynamic may not have enough headroom or visibility.

AMVIC Licensed. *Lease offer available on new 2013 Sentra 1.8 S (C4LG63 AA00), manual transmission, 0.9% lease APR for a 60 month term. Monthly payment is \$179 with \$0 down payment or equivalent trade-in and includes freight and PDE (\$1,567) and no Security Deposit required. Lease based on a maximum of 20,000 km per year with excess charged at \$0.10/km. Total lease obligation is \$10,716. *Models shown. \$21,635 Selling Price for a new 2013 Sentra 1.8 SR (C4RG13 RT00), CVT transmission. **Freight and PDE charges (\$1,567), air-conditioning tax (\$100) where applicable, certain fees where applicable (AB: \$20 tire recycling tax), manufacturer's rebate and dealer participation where applicable are included. License, registration, insurance and applicable taxes are extra. Finance and lease offers are available on approved credit through Nissan Canada Finance for a limited time, may change without notice and cannot be combined with any other offers except stackable trading dollars. Offers valid between May 1st, 2013 and May 31st, 2013. *Fuel economy from competitive compact 2013 internal combustion engine models sourced from Autodata on 13-12-2012. Hybrids and diesels excluded. 2013 Sentra fuel economy tested by Nissan Motor Company Limited. 2013 Sentra: CVT transmission (4.9 L/100 KM HWY/6.6 L/100 KM CITY/6.8 L/100 KM COMBINED), manual transmission (5.5 L/100 KM HWY/7.5 L/100 KM CITY/6.6 L/100 KM COMBINED). Actual mileage may vary with driving conditions. Use for comparison purposes only.

Fear not, the truth is out there: Car insurance gets myth busted

Expert opinion. Having knowledge of the top common misconceptions could save you a lot of money someday

If you were to ask Canadians what confuses them the most about the insurance industry, they likely would say car insurance. This can be blamed on the many half-truths and misconceptions that are floating around. To help clear the air, the experts from Desjardins Insurance have answered some of the more common myths.

Myth: If you're under 25, shopping around for car insurance is a waste of time.

While insurance rates are generally higher for younger drivers because they have a higher accident rate, shopping around can make a huge difference in your monthly payment, especially if you feel your premiums are too high. Your premium will depend on more factors than just age.

Myth: Your employer's insurance covers you when you use your car for work.

Not so. Your auto insurance



The lights are on but is anyone home? Many people fail to recognize the myths of the car insurance industry. NEWS CANADA

policy covers your personal use, not any commercial use. So if you drive your own car for your delivery or courier job, your employer's insurance won't cover you. You may be getting mileage costs back from your boss, but you don't want to be surprised that you don't have coverage at the time of an accident.

Myth: Your rate will go up if you get into an accident.

It depends. If the accident isn't your fault — for example, if someone hits you from behind while you are at a stop sign — it won't impact your rates. However, if you do cause an accident, it can directly affect your rates, unless you have accident forgiveness in your

policy.

Myth: If your friend borrows your car and wrecks it, his insurance covers it.

Desjardins Insurance cautions its clients to be careful when lending their cars to friends or neighbours. The insurance goes with the car. So when you loan someone your car,

you're loaning your insurance with it. If they have an accident, it goes on your record.

Myth: My rates should be similar to my neighbour's rates.

Rates are determined based on the individual so factors such as age, driving record and type of vehicle are

considered. Each person's situation is unique and rates will vary because of this.

Myth: Car insurance isn't mandatory if I don't drive all the time.

Actually, having car insurance is the law regardless of whether you drive your car on weekends only or even just once a year. If you get caught without insurance you'll be fined and could lose your licence. If you damage someone's property, or injure or kill someone, you could be sued and may have to pay the damages in full.

Myth: I pay higher insurance because I have a red car.

Not true. The colour of your car makes no difference. You could be the proud owner of the same car in five different colours and it wouldn't matter. What does affect your rate is the year, make, model, body type, engine size, age of the car and the drivers on your policy.

For more information about your car insurance, speak to your insurance provider. Or for more immediate answers, visit Desjardins Insurance at desjardinsgeneralinsurance.com.

NEWS CANADA

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Parts Department

WHEELBASE MEDIA

Mustang time

Can it really be nearly 50 years since the first Mustang made its official debut at the 1964 New York world's fair? To honour that occasion the recently formed Shinola watch company of Detroit, Mich., is celebrating the Detroit-based legend with a 50th anniversary timepiece. As with all of Shinola's products, the M50Y watch (item number 6990) is built using premium components, including a sapphire crystal and stainless steel case, rotating outer ring and a leather strap. It's also water-resistant to a pressure of 10 atmospheres. The iconic Mustang logo is discretely positioned beneath the 12 o'clock position. Production for this \$700 US wristwatch is limited to 1,000 copies. Order yours by visiting cmgestore.com.



Don't be flat

A flat tire is generally a rare occurrence, but it can be a real pain when it invariably does happen. The folks at Fix-A-Flat specialize in — you guessed it — emergency tire-repair solutions. For example, their Ultimate 1-Step tire repair kit includes an inflator with a built-in tire pressure gauge that plugs into your vehicle's 12-volt power receptacle. A container of Fix-A-Flat's environmentally friendly SafeSeal tire sealant is also part of the package. The manufacturer states that the standard car tire can be repaired and reinflated in about seven minutes, and that's without removing the wheel from the car. The Fix-A-Flat Ultimate tire repair kit is \$40 US at many department and auto parts stores or visit fixaflat.com.



Emergency wipers

Of all the emergency gear you can — or should — be carrying in your vehicle, this one product could really help you out of a dangerous jam during a rain or snowstorm. The E-Blade, manufactured by Jamak Fabrication, Inc., is a 60-centimetre-long wiper that can be trimmed to any size necessary and has been designed to fit almost any snap-to-fit wiper arm. A cutting tool is also included as part of the kit (a handy ruler is imprinted on the package), along with a universal attachment. And the manufacturer claims that the natural rubber blade itself has been designed to produce "superior wiping performance, wear resistance and reduced streaking." The wipers are around \$10 and can be bought from jamak.com or thewiperstore.com.



Sounds like fun to us

The portable Tailgater Bluetooth from ION Audio allows you to dock your personal audio device (iPad, iPhone or Android) anywhere you want, or wirelessly stream music from these devices to the unit from a distance of up to 15 to 18 metres. When fully charged, the built-in battery in the Tailgater's 20-watt amplifier can provide up to 50 hours of cordless musical pleasure (the built-in battery monitor keeps track of your power usage). The unit also comes with its own microphone, built-in AM/FM radio, USB charging port, power cord for indoor use as well as a microphone just in case an impromptu karaoke party breaks out. Pick one up for \$170 US at ionaudio.com.



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© 2013 Mercedes-Benz Canada Inc. 2013 C 350 Sedan with optional 18" AMG 7-spoke wheels shown above, National MSRP \$44,750. **Total price of \$42,630 and down payment include freight/PDI of \$1,995, dealer admin fee of \$495, air-conditioning levy of \$100, EHF tires, filters, batteries of \$16, PPSA up to \$27.80 and AMVIC fee of \$6.25. *Lease and finance offers based on the 2013 C 300 4MATIC™ available only through Mercedes-Benz Financial Services on approved credit for a limited time. Lease example based on \$348 per month for 48 months. Down payment or equivalent trade of \$8,740 plus security deposit of \$400 and applicable taxes due at lease inception. MSRP starting at \$39,990. Lease APR of 1.9% applies. Total obligation is \$25,816. 18,000 km/year allowance (\$0.20/km for excess kilometres applies). Finance example is based on a 60-month term with a finance APR of 0.9% and an MSRP of \$39,990. Monthly payment is \$614 (excluding taxes) with \$6,639 down payment or equivalent trade in. Cost of borrowing is \$829 for a total obligation of \$43,432. Vehicle licence, insurance, and registration are extra. Dealer may lease or finance for less. Offers may change without notice and cannot be combined with any other offers. See your authorized Mercedes-Benz dealer for details or call the Mercedes-Benz Customer Relations Centre at 1-800-387-0100. Offer ends May 31, 2013.



If you maintain your vehicle properly, you can count on a higher life expectancy. ISTOCK IMAGES

Your vehicle needs a summer tune-up

Windscreen and tires.

Ensure your vision is clear, check your tire threads and change your car's shoes in time for summer

Cleaning is on most people's minds as the weather heats up. When making a cleaning checklist, don't forget to include your vehicle.

Properly maintaining your vehicle is essential to increasing its average life expectancy.

To help keep it running on all cylinders, follow this simple checklist to make sure you stay off the side of the road:

Check your vision

About 90 per cent of all driving decisions are made based upon vision. Consider your

options when maintaining your wiper blades. You may be able to clean them with rubbing alcohol; replace them if they are cracked, torn, cut or streaking.

Check your owner's manual for specifics

Different cars have different sizes.

Check the wear pattern of your tires

If you notice certain parts are becoming more worn than others, take a look at some of the possible causes:

Wear on inside and outside edges means under-inflation, wear in centre means over-inflation. Cups or dips in the tread means worn suspension parts. Sawtooth edges means misalignment.

Change your car's shoes

Now is the time to change tires from winter to summer or all-season, if you haven't

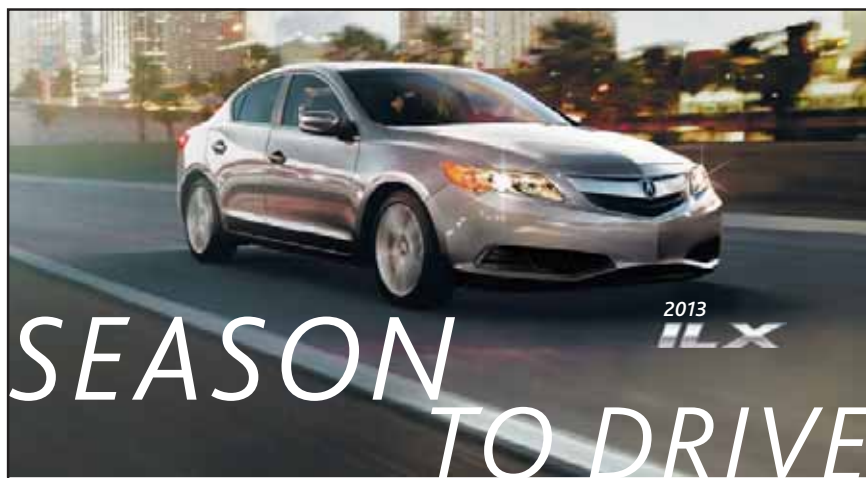
Some insight

90%

90 per cent of all driving decisions are made based upon vision. Consider your options when maintaining your wiper blades. You may be able to clean them with rubbing alcohol; replace them if they are cracked, torn, cut or streaking.

already. And for those in need of new tires for their vehicle, each tire in the Goodyear Assurance family meets the needs of drivers by offering confident all-season traction plus a relevant benefit that enhances the driving experience. This product lineup includes Assurance ComforTred Touring with refined handling and comfort, Assurance TripleTred All-Season with ultra-traction, and Assurance Fuel Max with fuel efficiency.

NEWS CANADA



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AMVIC LICENSEE



Slow and steady? Not this race

Ryan Hunter-Reay leads Helio Castroneves, of Brazil, into the first turn during a practice session on the second day of qualifications for the Indianapolis 500 auto race at the Indianapolis Motor Speedway on Sunday, May 19. The events continue this week right up to Sunday's race. More info at indianapolis motorspeedway.com.

DARRON CUMMINGS/THE ASSOCIATED PRESS

Change is coming, and so is resistance to change ...

Autopilot. And here's a quartette of automotive stories to back that theory up



AUTO PILOT
Mike Goetz
drive@metronews.ca

Here are four automotive stories from the past week that all seem to speak to how fast and how slow our world is changing at the same time.

We need to change but for some things we won't — there is this constant struggle: must change versus must not change. Probably a good thing.

Another drive-in goes down

A 58-year-old drive-in theatre in Sharon, Ont., will not make it to its 59th year. Here is an excerpt from the North York Drive In's goodbye message posted on Facebook: "It is with much regret we say goodbye to summer evenings at North York. Technology and conversion to digital projection has made us obsolete and threatens many other independent theatres."

Studios are phasing out the celluloid (or film) format. Theatres with film projector technology are going to have to go digital or go dark. While the family-owned North York Drive In decided against the considerable investment to digital, other drive-ins have made the move and are still alive and well.

Limos disguised as ambulances

The traffic in all the world's major cities keeps getting worse. Apparently the traffic is so bad in Moscow that VIPs are renting special limos to get around — those disguised as medical emergency vehicles. With sirens blazing they are able to get around the gridlock no problem. The ruse

was uncovered when one ambulance was pulled over by police for traffic indiscretions and found to be transporting very healthy people in very comfy seating arrangements.

Driving Boom goes silent

A study just released by the U.S. Public Interest Research Group revealed that the post-war Driving Boom is kaput. We always thought "miles travelled per capita" would keep rising forever. But after peaking in 2004 it levelled off and now appears to be levelled off for good. Americans drive no more miles in total today than they did in 2004 and no more per person than they did in 1996.

Of course this is due to two demographics duking it out: baby boomers and their voluminous driving habits moving out of the picture, and the millennials and their stingy driving habits moving more into the picture. Other contributing factors are urbanization, gas prices and less need for commuting in this digital age. The study's authors suggest U.S. legislators might want to rethink plans based on the premise that Americans will keep driving until they drop.

Cool keeps coming

Aston Martin celebrated its 100th anniversary by creating the CC100 Speedster Concept. The "speedster" genre (no top or windshield whatsoever, a race-ready convertible so to speak) was selected to channel the vibe of Aston Martin's most famous racer — the 1959 DBR1. But the old-school vibe is mated to a state-of-the-art carbon fibre body and interior. Like the Aston Martin supercar, the One 77, the CC100's carbon fibre pieces are crafted (by Canadians!) in the big oven at Multimatic, an auto engineering and parts builder based in Markham, Ontario. That's about 30km from the obsolete drive in theatre in Sharon.



The Aston Martin CC100 Speedster. HANDOUT

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Exhausted by your noisy tail pipe?

Auto Know. The patented Corsa design is eliminating the drone and promoting an all-round quieter driving experience

JEFF
MELNYCHUK
wheelbasemedia.ca

Ask anyone. Spending money on a new exhaust system is mostly about the sound. If you pick up a bit of extra power, that's just a bonus.

But it's also risky business for buyers with hundreds of dollars or maybe even \$1,000-\$1,500 on the line.

It took 2007 Mustang GT owner Gilles Belliveau many months to make up his mind and all the usual questions came into play. The most important, even ahead of price: will it have the right sound?

It's a very personal "style" sort of thing, and to make matters worse, buyers can't really hear, exactly, how a new system will sound until after it has been bought, shipped and put on the car. But by then there is no turning back if you made the wrong choice: you're stuck with it.

"You can listen to cars on Youtube.com with the same system you want, or hear sound clips at the websites of some companies but you just don't really know for sure how it will sound until it's on your car," says Belliveau, an investment manager who routinely takes his Mustang on weekend road trips.

Belliveau twists the key of the blue convertible and the 4.6-litre-V8 rips a tinny cackle and pops a few times before settling into a pleasant "blub, blub, blub."

"I love it. It's perfect."

Perfect sound in this case has an interesting twist. In fact, it's the lack of sound that's so impressive with this Corsa-brand system.

Cruising down the freeway in the passenger seat, you soon realize that the exhaust is not making any sound ... at all. Even less than the factory exhaust.

"It's quiet when it needs to be."

No kidding.

Crack the throttle and it comes to life. Settle back into cruise mode and there's just the rush of wind.

"See, there's no drone at all." Ah, yes, the dreaded five-letter "D" word.

It might seem like a small

Quoted

"I love it, it's perfect. See no drone at all."

2007 Mustang GT owner Gilles Belliveau reacted positively to the installation of a new Corsa exhaust on his vehicle

deal but a droning exhaust can become incredibly annoying as it drowns out conversation and the stereo, both of which require elevated volume levels to be heard. And pardon the pun but a droning exhaust system is just plain exhausting.

It's bad enough that you run the risk of drone — or, major drone — when you buy an expensive upgraded exhaust system, but sometimes even the factory that built your car doesn't always get it right. Owners of the V6 Camaro might know this feeling. Wheelbase Media's recent testing found the car enjoyable but that it also exhibited a tiring low-frequency exhaust drone at highway speeds.

By contrast, Craig Kohrs' kids can sleep in the back of his full-size sport-utility vehicle and not be woken up by the Corsa exhaust system.

"In fact, I'm doing 20 mph and talking to you on my Bluetooth phone."

And he's clear as a bell for this interview with no exhaust system killing the call.

Kohrs just happens to be vice president and general manager of TMG Performance Products, which manages the Corsa brand.

So, how does the company do it? Where many mufflers use a series of internal bends, baffles and packing, such as fibreglass, to muffle the exhaust noise, a Corsa system is a totally different animal. Look in one end of the muffler and you can see straight out the other, which makes you wonder how it could be so quiet. And then you pick it up. Watch your back. The heft of a Corsa muffler is due to a myriad of small chambers that completely cancel out sound at certain frequencies. Thus, no highway drone. It's patented technology that the company has been perfecting since 1998.

Where other companies offer systems that fit certain cars, they'll often use the same basic muffler from car to car. With Corsa, there are no generic systems as each vehicle has its own unique set of frequencies. There's even a system specifically tuned for



With half the job done on the Mustang GT (above) the Corsa muffler on the right is more compact and looks more finished than the stock unit. ALL IMAGES WHEELBASE

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Quoted

"(Corsa staff are) energetic, passionate ... most of the people here love what we do ... they're into the whole driving experience."

Craig Kohrs, manager of TMG Performance Products
On his staff's dedication to their jobs.

that V6 Camaro and one for the latest 662-horsepower Mustang Shelby GT500.

Wow, that was fast. "If we put all our resources on a project, development time is as fast as 30 days," says Kohrs.

Like most companies that think fast and sweat the small details, a tight development loop and a good product depends on the people.

"(Corsa staff are) energetic, passionate ... most of the people here love what we do

... they're into the whole driving experience."

The systems are made of high-grade stainless steel to last the life of the vehicle and most bolt in with simple hand tools.

Kohrs says that a typical Corsa system for the Chevrolet Corvette — which is a large market — can be installed in just seven minutes. None of this all-day-long business.

It took a little longer for us with Belliveau's Mustang but 30 minutes is still respectable for this axle-back exhaust-system change.

As for power, some basic stopwatch testing averaged 15 sprints in third gear from 3,000-5,500 rpm, before and after the exhaust change. The improvement was about three tenths of a second (8.6 seconds with Corsa versus 8.9 with the stock exhaust).

Regardless of the watch, "It definitely feels stronger," says Belliveau, "and the engine used to rattle and ping a



Corsa have also made a muffler exhaust for the once-droning Camaro



The patented and very successful Corsa exhaust muffler design.

bit ... that's gone."

According to Kohrs, Belliveau is just getting going as the Corsa system really begins to show its worth when intake breathing is improved, either with a cold-air intake or even with a supercharger or turbocharger.

Belliveau has plans for

more upgrades but he's still wowed by a system that seems to have defied conventional exhaust wisdom.

There's just one problem. Thanks to Corsa, there are fewer stares from the opposite sex. Well, sort of. "I can't really tell, actually ... I drive by them too fast now."

Horoscopes

Aries

March 21 - April 20

If you are honest about what it is you desire then a friend will be honest with you about whether they can give it to you. Even if they can't, they may still be able to put you in touch with someone who can.

Taurus

April 21 - May 21

It may seem as if you are out of step, logically and emotionally, with those around you. Maybe you are, but what of it? You are entitled to look at life any way you please.

Gemini

May 22 - June 21

Not everyone cares about what you care about, and why should they? All you need to realize is that one good person — that's you — can make a world of difference.

Cancer

June 22 - July 23

The road you're travelling may not be of your own choosing but fate in its wisdom has pushed you in this direction so you would be wise not to fight against it. Worry less and life will be less of a struggle.

Leo

July 24 - Aug. 23

Others may be urging you to take a certain course of action but if your instincts tell you it's wrong then it's your instincts you must follow. It doesn't matter that you are unpopular, it matters only that you are right.

Virgo

Aug. 24 - Sept. 23

Before you get more of what you desire, it might be wise to create space by getting rid of what you no longer need. Why hold on to things you will most likely never use again?

Libra

Sept. 24 - Oct. 23

What you think is a problem is in fact an opportunity in disguise. When you realize it, your mood will lighten and new opportunities will open up for you. You will soon be smiling.

Scorpio

Oct. 24 - Nov. 22

The situation you face today is the same situation you faced yesterday. So why have you still not resolved it? Come on, you're a Scorpio. You're meant to be smart and decisive!

Sagittarius

Nov. 23 - Dec. 21

Be careful what you ask for over the next 24 hours because you are likely to get it, but not in quite the way you expected. Come the eclipse in your sign this weekend, you may even want to give it back again.

Capricorn

Dec. 22 - Jan. 20

It would appear that you are involved in a feud and it is taking up far too much of your time and energy. Whatever it is about, you must get over it quickly. There are more important things to focus on.

Aquarius

Jan. 21 - Feb. 19

Don't just assume that loved ones know how you feel. Tell them in words that make it impossible for them not to understand. Sometimes you can be a bit too cool.

Pisces

Feb. 20 - March 20

At home and at work you will get the chance to do good deeds today. Some of those who need your assistance may not be your favourite people but you'll help them anyway.

SALLY BROMPTON

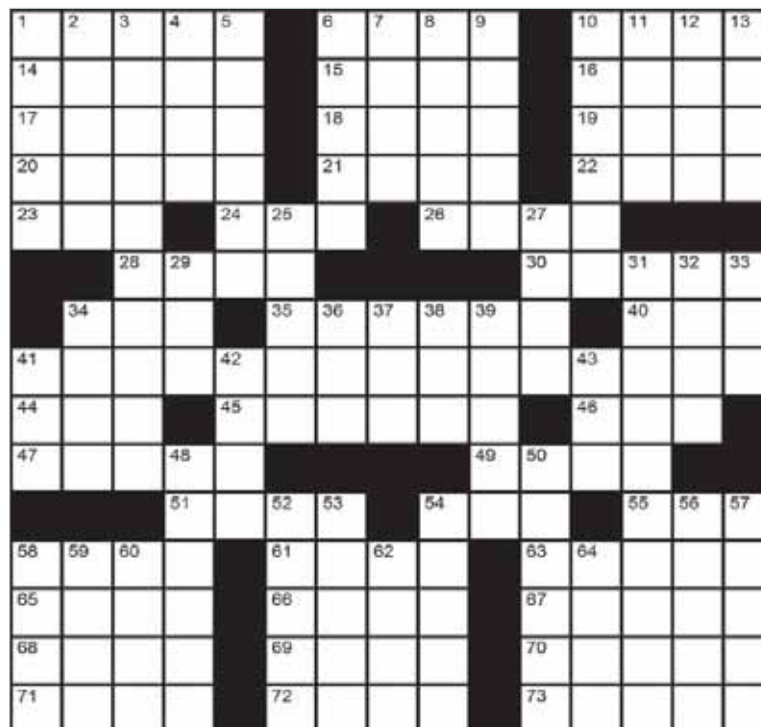
Crossword: Canada Across and Down

Across

1. Kingly
6. Clump
10. Icy waters danger
14. Cherish
15. Govern
16. Above
17. Frasier's sitcom brother
18. Division
19. Vegas alternative
20. Butcher shop waste
21. Roof's overhang
22. Ms. Barrymore
23. The Big Apple
24. "___ say!"
26. River for Hamburg, Germany
28. Margarine's fancy name
30. Remove the towel from the clothesline
34. Expected
35. Vigorous
40. Charlemagne's domain [acronym]
41. "Sundown" singer/songwriter: 2 wds.
44. Ruler measurements, for short
45. Boil under the collar
46. ___ Z
47. "___ Magnolias" (1989)
49. Chauffeured car
51. "Thou ___ protest too much."
54. Furniture wood
55. Shut out
58. Hoax
61. Clocktime
63. Have ___ (Be optimistic)

Down

5. Inca empire's modern home
66. "___ and the King"
67. Big lake in #48-Down, Gitche ___
68. Moran of "Happy Days"
69. Bundles of bills
70. Be a war journalist inside a military unit



BY KELLY ANN BUCHANAN

12. French philosopher/mathematician Mr. Descartes
13. Become a bigger plant
25. Canadians Greene or Michaels
27. "Corner Gas" star, Brent ___
29. ___ Zeppelin
31. Crashed-in-on snapshots
32. Slang suffix to 'Stink'
33. Acquire
34. "___ Forget the Lyrics!"
36. Hoagy Carmichael song: "___ Buttermilk Sky"
37. Took the bait
38. "Oh, yuck."
39. Beach trinket
41. Soldiers Joe and Jane
42. European city once called Christiania
43. The Partridges, e.g.
48. Song by #41-Across: "Wreck of the ___ Fitzgerald"
50. Pictured
52. Artie and George Bernard
53. Of varied pitch
54. Obliterate
56. Take ___ (Look at the present ahead of time)
57. Wants
58. Hotfooted it
59. "From ___ to Eternity"
60. Vocal variety
62. Take apart
64. Actor Mr. Cronyn

Yesterday's Crossword



Sudoku

How to play

Fill in the grid, so that every row, every column and every 3x3 box contains the digits 1-9. There is no math involved.

Yesterday's Sudoku



Weather

TODAY



MAX: 21°
MIN: 11°

THURSDAY



MAX: 19°
MIN: 10°

FRIDAY



MAX: 19°
MIN: 8°



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